

SOCCER CANADA CASE STUDY 2

By: Evan Doerfler



Corporate Sponsorship

- To increase corporate sponsorship for Soccer Canada, the organization should find brands that align with its target demographic and company values. For example, sporting apparel (Sport Chek for their sporting apparel in Canada, Canadian Tire Jumpstart program for their commitment to grassroots level and inclusivity)
- Showcase the return on investment: Massive potential for potential brand exposure, high engagement levels and attendance figures
- Highlight the reach and engagement of Soccer Canada's digital presence, enhancing overall visibility
- Work with *apparel brands* to replicate Canadian clothing. For example, Lululemon's "Canadian Olympics" collaboration and sponsorship.



Youth Participation

- To increase youth participation in soccer in Canada, the organization should be seeking to launch programs committed to spending time in small communities at schools, camps, and events that introduce the game at a young age.
- Create more *quality facilities and camps* to invest into the youth, bringing more children together
- As a marketing tool, utilize *promotional campaigns* to emphasize the importance and excitement of youth soccer leading up to the FIFA WC.
- Provide *financial assistance* to the less fortunate through programs, scholarships, and bursaries.
- Adapt soccer mentorship programs for disabled kids that promote inclusivity and availability
- Collaborate with <u>professional soccer clubs</u> to give back to the community (i.e. Clinics, training camps, ultimately inspiring the next generation)



Market to New Fans

To market to new fans, focus on *interactive transmedia*. Have engaging, up-to-date, content (Instagram, X, TikTok, YouTube): stories, polls, promotions, trivia, and surveys

- **Popups/Festivals** at professional events and local community games promoting the upcoming event (carnival style soccer based games)
- Events & Activations: Host charity events, collaborate with Canada's top names, host school day games (TFC, Vancouver Whitecaps)
 - Behind-the-scenes access: Have a documentary/Docuseries of the games biggest stars (similar to the NFL with their "quarterback series")
- Hire Brand Ambassadors with the goal of promoting the team/league to foreign markets
- Fan Educational content: offer tutorials to learn the game, history, and build an understanding of the sport





Creating a Soccer Culture

- To create a local sport culture for Canadians and Global visitors, *more soccer fields* (including indoor domes for the winters) in local areas are needed to create more leagues and opportunities for not only kids, but adults alike
- Host international tournaments, exhibition games, and training camps with Canada Soccer superstars Alphonso Davies and Christine Sinclair (similar to <u>James Harden</u> and Fred VanVleet)
- Host local <u>futsal leagues</u> (mini-soccer indoors) throughout the week that is open to the public. Add street festivals/campaigns at local tournaments to win Soccer Canada prizes (merchandise, tickets)
- Maintain *lasting partnerships* with foreign soccer federations and organizations for exchange students and clinics.



PESTLE - Lessons to be learned from Qatar



Economic: Formulate long-term economic benefits (effective economic planning), i.e. Stadiums being accessible once the tournament has concluded

Political: Ensure stability in regards to an effective plan that is well-orchestrated through government and compliment with regulations

- Social: Promote inclusion and address any controversies of labor rights (an issue in Qatar), equal job opportunities
- Technological: Utilize technology to enhance the fan experience but be warry of your energy consumption and technology footprint.
- Environmental: Be aware of weather of when and where to build. Carbon emissions were a big problem in Qatar and and Qatar made employees work in intense heat, causing series outrage
- Legal: Be compliant with rules and regulations centered around human rights and ethical standards of hosting such a mainstream event



Extracurricular Activities

- Recreational Activities: Skiing, hiking, fishing, trails, lakes, natural landmarks
- Attractions: Niagara Falls, CN Tower, Parliament Hill, Zoos/Aquariums, other sporting events
- Cultural Events: Toronto International Film Festival, Calgary Stampede
- Museums: The ROM, Vancouver ART Gallery,
 Canadian Museum of History
- Accommodations: Hotels, bed and breakfasts (Holiday Inn, Best western, Fairmont)



Broadcasting Games and Marketing Canada

Stream must correspond with the visually impaired while being a welcoming host nation with world-class facilities and innovative technology. Showcase the different cultural experiences outside of the soccer tournament; landmarks, local cuisine, give the viewers a look into CANADA.

Highlight the pride Canada holds in being able to host such a big tournament, promote domestic travel of the locations of the games (Vancouver and Toronto); "Return to Toronto/Vancouver and view more of what we do up North!" Market Canada as a "destination country" with rich cultural heritage. This will reinforce its image as a successful host nation that is passionate about soccer going forward.



Opportunities/Challenges

- Opportunities: Economic Boost: Growth will be seen through tourism and infrastructure development with a ton of eyeballs and global attendance
- Global Exposure: Will continue to build on their international reputation and attract their likeability towards the Olympics, another massive opportunity as a reliable host nation
- Cultural Impact: The tournament will bring together a multitude of different cultures adding to Canada's realm of diversity and population
- Growth of the sport: This tournament will allow for the game of soccer to fluently grow in Canada as an inspiration to engage the youth with the sport.
- Challenges: Infrastructure Costs: Expensive renovation costs and accommodations
- Environmental Impact: Potential issues around carbon emissions and waste and space generation. As seen at the 2010 Olympics in Vancouver and this past summer in Qatar, this has been a major concern
 - Not as many soccer fans: It will be a challenge to foster Canadians to the event with the popularity discrepancies compared to other countries





Market and direct media to the pseudo-displaced fans

Given that the article proves soccer has a global outreach in the different ways fans become fans, these are some ideas to market and direct its media to the pseudo-displaced fans:

- · Host live chats, virtual fan clubs/viewing parties, provide streams and broadcasts in different languages, varying per country
- Have games like the "Global Series" that the NHL and NFL do... go to different countries and grow the game internationally a handful of times a year
- Build a community on Social Media: For example, <u>Raptors Brasil</u> account on Twitter, having a shared community with another country sharing tweets, clips, highlights, drawing to the Brazilian fan base of a Canadian team.
- Personalized Content/Mobile App: Receive personalized content and messaging varying based on their geographic location. Have an app that caters to a specific demographic that provides updates to stay involved with your favourite team.
- Collectively, these ideas create a sense of "unity and belonging", something that pseudo-displaced fans crave. By applying these tactics, and refining when necessary, this will be beneficial in growing our audience, enhancing their experience while improving our effectiveness to reach a fanbase abroad

References

- Delia, E. B., & Katz, M. (2019, December 20). Becoming fans abroad: a qualitative study of soccer fan socialisation. International Journal of Sport Management and Marketing. https://doi.org/10.1504/IJSMM.2019.104144
- Henderson, J. C. (2014). Hosting the 2022 FIFA World Cup: Opportunities and challenges for Qatar. Journal of Sport & Tourism, 19(3–4), 281–298. https://doi.org/10.1080/14775085.2015.1133316
- Zouni, G., Markogiannaki, P., & Georgaki, I. (2020). A strategic tourism marketing framework for sports mega events: The case of athens classic (authentic) marathon. Tourism Economics, 27(3), 466–481. https://doi.org/10.1177/1354816619898074

2019 Soccer Canada StartPlan PDF

"Team Canada Gear" - https://shop.lululemon.com/en-ca/c/team-canada/ /N-8th

"Annual Kids Clinic" - https://www.nba.com/bulls/features/players-teach-fundamentals-bulls-annual-kids-clinic

"School Day Game" - https://www.mattamyathleticcentre.ca/events/detail/womens-hockey-brock-vs-tmu-school-day-game

"Quarterback Series" - https://www.netflix.com/tudum/articles/quarterback-nfl-docuseries-news#:~:text=Quarterback%2C%20the%20new%20eight%2Depisode,Cousins%20and%20the%20Atlanta%20Falcons

"James Harden Camp" - https://www.facebook.com/100044486017173/posts/2413658305359357/

"Futsal League" - https://torontopremierfutsal.com/

"Carbon Emissions Qatar" - https://www.reckon.news/news/2022/12/qatar-caused-5x-more-carbon-emissions-than-other-world-cups-will-the-us-do-better-in-

 $\underline{2026.html\#:\sim:text=Qatar\%20has\%20the\%20third\%20largest,tons\%20of\%20emissions\%20organizers\%20claimed.}$

"NFL International Series" - https://operations.nfl.com/journey-to-the-nfl/the-nfl-s-international-impact/the-nfl-international-series/

**Words highlighted in red and underlined have hyperlinks! Check them out!